

# Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Shannon Reynolds

Honoree's Job Title: Court Coordinator

Department: 469<sup>th</sup> District Court

Years of Service with the County: 8

Why the Honoree is receiving a GEM Award including dates:

I (Judge Piper McCraw) received the following email on 2/19/16:

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To Whom It May Concern,

I would like to nominate Shannon Reynolds of the 469th District Court for the Going the Extra Mile Employee Recognition Program if nominations are allowed from outside people.

I work all over the State of Texas. In many areas, it is hard to find a court administrator in their office after 12-noon on Fridays. That being said, I did not expect to catch one in the 469th. Even if I did, I was sure they would be in a bad mood.

Imagine my surprise when I not only caught an administrator working at 3:30p on a Friday, but also responding in a friendly, polite, and interested manner when I asked if there was any way to still reach the judge. She did not act put-out at all. She listened to my whole problem and kindly informed me of what she could and couldn't do about it. More importantly, she assured me she would do her best to help me out if she could.

I practice in Collin County frequently, but not regularly. I wish I was there more. I always find it warm and inviting, and she is another perfect example of why that is.

I was looking for who to offer my compliments to and found that you have a GEM Program. I did not see how to nominate someone for it though. For what it is worth, SHANNON REYNOLDS DESERVES TO RECEIVE THAT AWARD.

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**C. Barrett Thomas, M.C.J., J.D.**

[Numbers 6: 24-26](#)

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Approved by elected official or department head on the 26th day of February, 2016



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Signature of Elected Official  
or Department Head



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Printed Name