

**Collin County**  
**Going the Extra Mile (GEM) Recognition Form**

Date: May 7, 2012

Honoree's Name: Sheila Febo

Honoree's Job Title: Community Supervision Officer

Department: CSCD

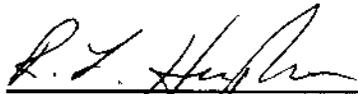
Years of Service with the County: 4 years, 8 months

Why the Honoree is receiving a GEM Award including dates:

In April, 2012 our department developed a "customer" service survey for our direct offender population. We did not have a survey for Spanish speaking offenders but Sheila immediately volunteered to translate the survey to Spanish which allowed a voice to be given to the Spanish speaking segment of our population. In this time of budget constraints, Sheila's esprit de 'corps saved the department an added expense which allowed this too frequently forgotten population access to the possibility to continue to improve the department. This was a great example of team work and Sheila completed it within two days.

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Approved by elected official or department head on the 7<sup>th</sup> day of May, 2012

  
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Signature of Elected Official  
or Department Head

Bob Hughes  
\_\_\_\_\_  
Printed Name