

Collin County  
Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Christine Luna

Honoree's Job Title: Deputy Clerk II

Department: County Clerk

Years of Service with the County: 5

Why the Honoree is receiving a GEM Award including dates:

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April 26<sup>th</sup> through May 1<sup>st</sup> Christine translated three (3) of the County Clerk's  
brochures from English to Spanish. These brochures were created to explain the process  
of how to obtain a Marriage License, a Birth Certificate and file Assumed Name.  
by translating the information in the brochures, our Spanish speaking customers can now  
receive important information on County Clerk services; further enhancing our goal  
of Excellence in Customer Service.

Approved by elected official or department head on the 14<sup>th</sup> day of May, 2013

  
Signature of Elected Official  
or Department Head

Stacey Kemp  
Printed Name