

Collin County
Going the Extra Mile (GEM) Recognition Form

Honoree's Name: JAVIER ARREOLA

Honoree's Job Title: TRAINING / COURT OFFICER COORDINATOR

Department: JUVENILE PROBATION / DETENTION

Years of Service with the County: 5

Why the Honoree is receiving a GEM Award including dates:

SEE ATTACHED . March / April 2013

Approved by elected official or department head on the 4th day of May, 2013

Pamela A Huffman
Signature of Elected Official
or Department Head

5-3 Pamela A Huffman
Printed Name



John R. Roach Juvenile Detention Center

Javier was asked to look at ways JDC could enhance officer performance and safety by researching trainings, referring to our Policy and Procedure requirements to implement with Training Officer JC Kelly while also keeping cost low - all while maintaining his current workload as the JDC Training Coordinator and Court Officer.

Javier and JC Kelly were able to research and implement the following certified "In House" trainings while also saving money including travel time, hotel rooms, meals, per DM and travel reimbursements. A very important part of this was not having officers leave their families or modifying their work schedules.

1. Texas Juvenile Justice Department - Juvenile Supervision Officer Basic Training (40 hours) held in house in lieu of sending them to Huntsville, TX.
 2. Non-violent Crisis Intervention Training - Mechanical Restraints, Applied Physical Restraints (handcuffing/leg restraints).
 3. Bullying
 4. Emergency Preparedness – detailed review of P&P emergency procedures; fire, medical, natural disaster, escape routes, domestic, security disturbance. Actual "hands on" review/practice of emergency procedures for latter part of training hours in JDC.
 5. Prison Rape Elimination Act (PREA), Abuse Neglect Exploitation (ANE), Suicide Prevention Plan
 6. Documentation – enhanced writing, verbal skills applied, breaking up fights.
- Training – Implement practice/policy of all JDC Incident Reports with Physical/Mechanical restraints involved to be reviewed by Trainer JC Kelly for justification and appropriate practices and technique are followed through. This assists by allowing our training officer evaluate all restraints individually ensuring de-escalation techniques are being used properly. This lessons risk/liability of injury and maintains transparency of information while offering feedback.

Approved by TJJD to have Juvenile Probation Officer Basic Training on site. All officers will be dual certified JSO/JPO – only facility in the State that will have this distinction. Working with Training Coordinator to generate CCJPD/JDC training manual by utilizing TJJD modules. Cost effective in lieu of paying outside entities.