Collin County
Going the **E**xtra **M**ile (**GEM**) Recognition Form

Honoree's Name: Jim Rizzo

Honoree's Job Title: Assistant Communications Supervisor

Department: Sheriff's Office

Years of Service with the County: 13

Why the Honoree is receiving a GEM Award including dates:

March 25, 2013

Major Palmisano and Dispatch Supervisor Jim Rizzo assisted the Collin County Adult Probation Department (CSCD) with establishing radio communications for their Probation Officers.

Please referred to the attached email from Bob Hughes, CSCD Director, that outlines the performance of Major Palmisano and Supervisor Rizzo.

Approved by elected official or department head on the 10th day of April, 2013

Signature of Elected Official
Or Department Head

Terry G. Box
Printed Name

Pam Palmisano

From:	Terry Box
Sent:	Wednesday, April 03, 2013 3:15 PM
To:	Bob Hughes
Cc:	Pam Palmisano; Rick Allen
Subject:	RE: Outstanding Service!
Attachments:	image001.jpg

Thanks so much for taking your time to email your words of praise. They are top notch workers and we are very proud to have them with us. I will pass on your kind words..

Thanks,

Terry G. Box, Sheriff

Collin County Sheriff's Office
4300 Community Ave.
McKinney, Texas 75071

972-547-5100 Office
972-547-5191 Fax
www.collincountysheriff.org

From: Bob Hughes
Sent: Wednesday, April 03, 2013 2:55 PM
To: Terry Box
Cc: Pam Palmisano; Jim Rizzo
Subject: Outstanding Service!

Good afternoon Sheriff,

I wanted to let you know what an outstanding job Major Palmisano has done in assisting our department in setting up our new radio system in the interest of probation officer safety. From the very first time we contacted Major Palmisano regarding this initiative she has exceeded our expectations of collaboration. Her experience and knowledge was invaluable to us in deciding how to implement this project. She guided us through the radio selection/purchase process

and set up officer training as well. Additionally, we truly appreciate Jim Rizzo's expertise in the training session. Major Palmisano and Jim Rizzo represented your department well and please know their assistance was greatly appreciated.

Respectfully,

Bob Hughes, Director
Collin County CSCD