

# Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Ken Moseley

Honoree's Job Title: Lead Operator

Department: Public Works Road & Bridge

Years of Service with the County: 9

Why the Honoree is receiving a GEM Award including dates:

Aug. 2011

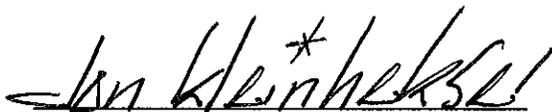
In August 2011, Public Works planned to replace a damaged culvert on CR1006. Ken Moseley and his crew were chosen to tackle this task. As Lead Operator, Ken provides onsite supervision and coordination of his crew in the absence of a foreman. This project would prove to be particularly delicate and difficult due to a shallow telephone line traversing under the road. The adjacent landowner, Rene Bates, operates an online auction business that would be acutely impacted if the line was severed. Ken spoke with Mr. Bates to calm his anxiety and allay his concerns regarding the phone line.

Once successfully completed, Mr. Bates expressed his sincere appreciation to Ken who altruistically deflected praise in favor of his crew. Mr. Bates was so impressed that he wrote an email to me stating "I talked to Ken the most, and he, in my opinion represents CC very well. He is most polite and took time to talk to us. As you may or may not know we work for over 100 counties in Texas. Your people are the best we have encountered." For his professionalism, precision and selfless demeanor towards his crew, I nominate Ken Moseley for a GEM award.

Approved by elected official or department head on the 23 day of Sept., 20 11



Signature of Elected Official  
or Department Head



Printed Name

## Jon Kleinheksel

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**From:** Rene' Bates <rene@renebates.com>  
**Sent:** Thursday, August 25, 2011 10:57 AM  
**To:** Jon Kleinheksel  
**Subject:** employees

Dear John, I want you to know that I think your R & B (I think) deserve a really good pat on the back,, especially Ken Moseley and his crew. They did the impossible as they replaced the culvert on 1006. I talked to Ken the most, and he, in my opinion represents C C very well. He seems to take pride in what he does and impressed me and my wife even more because of his clean appearance even when it is too hot to be outside. He is most polite and took time to talk to us and was aware of the tel. line running down the middle of the road. As you may or may not know we work for over 100 counties in Texas. Your people are the best we have encountered. Also before I forget, while I was visiting about not tearing up the 100 pair line, which would have put our on-line auctions in a BAD way he could have taken total credit but was quick to take up for the entire crew and stated that it was not he who pushed the culvert thru but one of his co-workers performed that task. Very well. I might add. Anyhow, after my rambling all I am really trying to say is Thank You and your hands for being the way ya'll are. And as I have told you and the workers, if I can ever help ya'll please know to call on me or come and get any of my equip. or tractors, trucks, etc. if you ever need them. Regards, RENE and SHERYL BATES