

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Jeffery Bridges

Honoree's Job Title: Asset Management Technician

Department: Road & Bridge – Equipment Services

Years of Service with the County: Almost 3

Why the Honoree is receiving a GEM Award including dates:

On April 28th, Jeffery Bridges contacted Human Resources regarding an issue with medical claims. After researching the issue, HR staff discovered some benefits information was not updated properly in the United Healthcare database after County employees edited their health plan details. Because of this, HR staff realized some medical claims were erroneously being paid by United. HR communicated their findings to United who is working to resolve the omission which will result in significant savings.

Approved by elected official or department head on the 29th day of April,



Signature of Elected Official
or Department Head



Printed Name