

# Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Bonnie Bowers

Honoree's Job Title: Dispatcher

Department: Sheriff's Office

Years of Service with the County: 3.4

Why the Honoree is receiving a GEM Award including dates:

yr      scr

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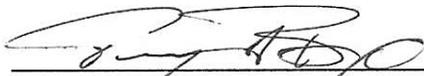
On February 6, 2014, Dispatch handled a call which evolved into a pursuit and later a man-hunt for an armed suspect. This call took the full attention of one Dispatcher, leaving the other two Dispatchers on duty to handle the remainder of the calls until the end of their shift. Call volume during the dayshift requires a minimum of three Dispatchers.

Bonnie Bowers worked as the call taker during this shift and assisted the Dispatcher involved in the pursuit call, along with handling another 40 calls for services for other Police / Fire Department and Support Personnel.

Together with Dispatcher Jamie McCarty, they were able to handle the 911 calls, Police/Fire dispatching and TLETs duties for their shift. This took a considerable amount of organization, time management, and skill. Because of Bonnie's experience and dedication all calls were handled without incident.

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Approved by elected official or department head on the 11<sup>th</sup> day of FEB, 2014

  
Signature of Elected Official  
or Department Head

Terry G. Boy  
Printed Name