

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Erin Whitfield

Honoree's Job Title: Dispatcher

Department: Sheriff's Office

Years of Service with the County: 11 ½

Why the Honoree is receiving a GEM Award including dates: December 27, 2011

In the early morning hours of December 27, 2011, the county CISCO network experienced a major outage. This outage left the dispatch center without any administrative phone lines, TLETS nor CAD operating system. Erin relieved Sheila Davis at McKinney PD and kept the 'Inquiry' channel in normal operation mode until the network was back up and running. Erin was a team player by offering to work at another location until she could return back to our center.

Approved by elected official or department head on the 10th day of JAN, 20 12


Signature of Elected Official
or Department Head

TERRY G BOX
Printed Name