

# Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Deputy Kristoffer Lea

Honoree's Job Title: Transfer Deputy

Department: Court Holding Facility

Years of Service with the County: 4.5

Why the Honoree is receiving a GEM Award including dates: 12/03/2013

---

Deputy Kristoffer Lea went above and beyond while dealing with Inmate [REDACTED] in Court  
2 for a mental health hearing. Deputy Lea helped get Inmate [REDACTED] into the courtroom  
by coaxing him out of his cell versus aggressive behaviors, which could have escalated  
the situation. Deputy Lea is an asset to the transfer staff and only makes us stronger in  
the future. Good job Deputy Lea.

Approved by elected official or department head on the 7th day of January, 2014.

  
\_\_\_\_\_  
Signature of Elected Official  
Or Department Head

Terry G. Box  
\_\_\_\_\_  
Printed Name

## Thomas Byers

---

**From:** Terry McCraw  
**Sent:** Tuesday, December 03, 2013 2:10 PM  
**To:** Thomas Byers  
**Cc:** Stephen A. Smart  
**Subject:** FW: Transfer staff

Sgt. Byers,  
Find out who they were and put in GEMs to Lt. Smart

---

**From:** Alyse Ferguson  
**Sent:** Tuesday, December 03, 2013 1:48 PM  
**To:** Terry McCraw  
**Subject:** Transfer staff

Capt. McCraw,  
I just wanted to take a moment to tell commend your transfer staff. Regrettably I do not know their names. <sup>but</sup> there were two male officers and a female working in court 2 this morning. They assisted with inmate

I observed the interactions of these staff members with the inmate as we were preparing to have a bond hearing. The inmate was deteriorating and would not leave the holding cell. The officers all treated him with kindness and attempted to coax him out versus aggressive behaviors, that could have escalated the situation.

Later in the courtroom the inmate appeared to quickly shift moods. I believe, had officers not handled the situation correctly, the result would have been very bad and required some use of force. When the inmates mood became agitated, I watched the officers move into position so they could control the situation if it escalated. In doing so they still remained calm and patient, and did not close in and make the inmate feel penned, which would have been volatile.

Your officers demonstrated compassion and the ability to control the situation without escalating it and using force. What a great example of the great personnel and training in the sheriff's department.

Alyse Ferguson  
Attorney Director  
Collin County MHMC Program  
[aferguson@co.collin.tx.us](mailto:aferguson@co.collin.tx.us)  
214-491-4805 fx 214-785-2947  
2100 Bloomdale Rd ste. 10146  
McKinney, Tx 75071