Collin County
Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Mickey Frizell

Honoree's Job Title: Lieutenant – Inmate Services

Department: Sheriff's Office Detention

Years of Service with the County: 15

Why the Honoree is receiving a GEM Award including dates:

The following e-mail was received on 11/8/12 from Melinda Clancy:

"I just want to extend my appreciation and thanks for the work that Lt Micky Frizell performed for the Inmate phone system. We had an extremely tight installation schedule (2 weeks) that should have really taken 90 days. He saved the IT Telecom department a tremendous amount of time scheduling Jail escorts for the Securus techs. On top of this, any design or configuration questions, I was able to contact him and answers were provided either by him or he found others to answer immediately. This included, having to contact him in the afterhours for a Securus question that only the Jail could answer.

His professionalism, politeness, eagerness to help, and job knowledge/procedures, was the success of the cutover for the Inmate phone system.

Lt Micky Frizell is not only an asset to the IT Department, but to Collin County."

Approved by elected official or department head on the 29th day of JAN, 2013

[signature]
Signature of Elected Official
or Department Head

OK [initials]

TERRY G. BOX
Printed Name