

# Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Sheila Davis

Honoree's Job Title: Dispatcher

Department: Sheriff's Office

Years of Service with the County: 16 ½ yrs

Why the Honoree is receiving a GEM Award including dates: December 27, 2011

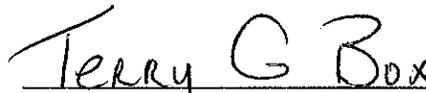
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In the early morning hours of December 27, 2011, the county CISCO network experienced a major outage. This outage left the dispatch center without any administrative phone lines, TLETS nor CAD operating system. In order to have access to TLETS, which is an integral component to the daily operations of dispatch, Sheila went to McKinney PD and worked her entire shift out of their center staying in contact with our agency via a portable radio and her cell phone. Sheila was a team player and made sure that the 'Inquiry' channel was still operational to all units.

Approved by elected official or department head on the 10th day of January 20 12



Signature of Elected Official  
or Department Head



Printed Name