Collin County
Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Todd Eades

Honoree's Job Title: Dispatcher

Department: Sheriff's Office

Years of Service with the County: 11.5

Why the Honoree is receiving a GEM Award including dates:

On September 6, 2012, Dispatcher Eades handled an active shooter incident involving two CCSO Deputies. His professionalism, calmness and skills played key role in the successful handling of this incident.

This case was just closed by the Grand Jury on February 21, 2013 or the submission would have been made sooner. A memo from Lt. Hawkes, one of the deputies that was involved in the incident, is attached.

Approved by elected official or department head on the 27th day of Feb., 2013

Signature of Elected Official or Department Head

Terry G. Box
Printed Name

COLLIN COUNTY

OFFICE OF THE SHERIFF
4300 Community Avenue
McKinney, TX 75071

Terry G. Box, Sheriff

Date: February 26, 2013

To: Major Mark Sanderson
Major Pam Palmisano
Regina Ramon

From: Lt. Andrew Hawkes AH

Re: Commendation for Todd Eades

I want to personally commend Communications Officer Todd Eades for his outstanding dispatching and radio skills he displayed during the shooting incident on September 6, 2012. I was just recently allowed to listen to the audio after the investigation was closed by the Collin County grand jury on February 21, 2012, or I would have submitted this sooner.

Todd displayed calmness, but with authority in taking control of all radio traffic, directing personnel, clearing the channel, and being direct and to the point with his transmissions. He displayed great skill and maturity in a very tense situation. He is a great asset to this agency, and I thank him for his service, especially on that day.

I would like to see him recognized in some way if possible. Thank you for your consideration in this matter.

2/24 - Good work, Forward to Major Palmisano MS

Recommend a Gem Award
Palmisano
2/26/13

Sheriff's Office (972) 547-5100 Metro (972) 424-4797 FAX (972) 547-5304
Detention (972) 547-5200 Metro (972) 424-1433 FAX (972) 547-5301