

Text Messaging Service Agreement

Terms and Conditions

This Service Agreement is for debt collection and any information obtained will be used for that purpose.

By subscribing to Collin County Court Collections Text Messaging Service you agree to the following Terms and Conditions:

Mobile Phone Ownership and Mobile Number: When you consent to Collin County Court Collection's Text Messaging Service, you are confirming that the mobile phone number you use to subscribe is your mobile number associated with your mobile phone. Throughout this agreement the word "you" includes the person associated with the mobile number and mobile phone used to subscribe to this text messaging service.

Agreement: This Terms and Conditions document is an agreement between you and Collin County Court Collections. This agreement explains some of important rights under the law, how the text message service works, how text fees and data rates may apply, when we may initiate text messages to the mobile phone number you use to subscribe, and other important features associated with the text message service.

If you delete your text messaging history from your mobile phone you may lose information about this text message service and your access to this Terms and Conditions agreement.

Purpose: The purpose of this Text Messaging Service is to allow Collin County Court Collections to send notification text messages to you via the mobile phone number and mobile phone associated with your account.

Accounts Subscribed: This Text Messaging Service allows Collin County Court Collections to communicate about any account(s) placed with us for collection. Accounts placed with us that are subject to cease communication or otherwise prohibited from collection activity will be excluded from this text messaging service.

Consent: By subscribing to this Text Messaging Service, you consent to participate in Collin County Court Collection's Text Messaging Service and understand and agree:

- Collin County Court Collections may send limited types of text messages to you about Account(s) subscribed to this service as described below in Initiated Text Messaging Service;

- Text messages sent to you by Collin County Court Collections may appear on the face of your mobile phone or device and you will manage the settings associated with how text messages are displayed on your phone or device to protect your confidential information.

Text Messaging Service Termination Process: To terminate participation or unsubscribe from Collin County Court Collection's Text Messaging Service, you need to text STOP or ALTO. By enrolling in this text messaging service, you consent that following a request to unsubscribe, you will receive a one-time text message from Collin County Court Collections confirming your removal from Collin County Court Collection's Text Message Service. Following such confirmation message, no additional text messages will be sent unless you re-subscribe to this text messaging service.

Translation of Abbreviations: Collin County Court Collection's Text Messaging Service uses abbreviations when communicating with you. Please refer to this abbreviation translation list or contact Collin County Court Collections if you have any questions or need assistance.

means the consumer's mobile phone number

Acct means account(s) associated with the mobile phone number and phone you used to subscribe and which you alone, owe, use or have access

Comm means communicate or communication

Comms means communications

Info means information

Msg or Msgs means message or messages

Msging means messaging

Multpl means multiple

Pls means please

Pmt means payment

Rcpt means receipt

Rcv means receive

Rcvd means received Rcvng means receiving

Req means request

Txt means text

Collin County Court Collections Initiated Text Messaging Service: Collin County Court Collections may at times decide to initiate text messages to the mobile phone number you use to subscribe

to its text messaging service. The maximum frequency each of these messages may be sent is indicated below within the description of each message type.

- **Payment Reminder-** Collin County Court Collections may send you a text message to remind you that your payment date is approaching.
- **Delinquent Payment and Still Due Payment-** Collin County Court Collections may send you a text to notify you if a payment was missed.
- **Failed Payment Notification-** Collin County Court Collections may send you a text message if your payment did not process due to insufficient funds or another problem which prevented the processing of the payment.
- **Call Agency-** Collin County Court Collections may send you a text message to request you contact them.
- **Payment Website Information-** Collin County Court Collections may send you a text message with the website to make a payment.

Except for the reasons listed above, Collin County Court Collections will not initiate text messages to you using the mobile phone number you use to subscribe to this text messaging service.

Costs and charges: Collin County Court Collections does not have a separate charge for this text messaging service; however, **message and data rates may apply** from your mobile phone carrier. Subject to terms and conditions of your mobile phone carrier, you may receive text messages sent to your mobile phone. Participation in this text messaging service is standard rated (no premium content).

By providing your consent to participate in this text messaging service, you approve any such charges from your mobile phone carrier. Charges for text messages may appear on your mobile phone bill or be deducted from your prepaid balance.

Your Privacy: Collin County is committed to building user trust and confidence by promoting and complying with the use of business practices that help protect the privacy of the consumer and their data. For more information you can view a copy of our privacy policy online at: [County Clerk Court Collections SMS Privacy Policy](#)

Collin County Court Collection's Right to Terminate: Collin County Court Collections reserves the right to terminate this text messaging service, in whole or in part, at any time without notice. The information in any message may be subject to certain time lags and/or delays. You are responsible for managing the types of text messages you receive. If you have any questions or need help, text HELP or call 972-548-3899.

This service is compatible with all major cellular carriers, including Alltel, AT&T, Boost Mobile, Cellcom, Cellular One, Cellular South, Cincinnati Bell, Cricket, Nextel, nTelos, Sprint PCS, T-Mobile, US Cellular, Verizon Wireless, Virgin Mobile and many others.