

FY 2022 Telecommunications Statistics

Infrastructure Management

Includes installation, configuration, testing and maintenance for new and existing systems for the County Network, Voice/Data, Audio/Visual, Servers, Email and Storage Environment.

Goals & Objectives

- To deliver required and cost effective solutions for the replacement of the current legacy applications.
- To reduce the overall support and maintenance costs.
- Maintain 70-80% virtualization of county wide servers.

	FY 2018 Actual	FY 2019 Actual	FY 2020* Actual	FY 2021 Actual	FY 2022 Q1	FY 2022 Q2	FY 2022 Q3	FY 2022 Q4
Infrastructure Management								
Capacity Management								
% of Servers Virtualized	89.00%	94.60%	94.50%	94.80%	95.40%	96.00%	96.00%	96.00%
Availability Management								
Court Management System	99.00%	99.00%	100.00%	98.00%	99.00%	100.00%	100.00%	99.00%
PeopleSoft	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
E-Mail	98.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Internet	99.00%	97.00%	100.00%	98.00%	100.00%	100.00%	100.00%	100.00%
Audio Visual	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

*Disaster Declaration issued by County Judge March 16,2020 due to COVID-19