

Collin County Elections Department Statement on Voter Registration Records

COLLIN COUNTY, TEXAS — September 24, 2026 — Over the past 24 hours, Texas county voter registrars across the state have received a significant number of new voter registrations and updates to voter registration records submitted through the Texas Department of Public Safety (DPS). Some of these submissions date as far back as October 2025 but were not transmitted to Texas county voter registrars until this week due to a technological issue at the state level that resulted in a significant backlog of records.

The Collin County Elections Department was made aware of the situation on Tuesday, September 22, 2026, after receiving notification from the Texas Secretary of State's Office. The Elections Department is currently working with its voter registration system vendor to process and import the files so that our staff can begin reviewing the records.

After a complete review of the data files with our vendor, it appears that more than 51,000 records may be affected. Some of these records date as far back as October 2025.

The Collin County Elections Department will take the time necessary to thoroughly review these records and ensure that every voter who is eligible to receive a ballot for the November 3, 2026, Uniform Election is able to do so.

Texas Election Code already provides a process for voters to cast a ballot through provisional voting when there is a question or challenge involving a voter's registration record. Collin County Elections reviews every provisional ballot cast to determine whether the ballot meets the legal requirements to be counted.

Additionally, as these records are processed, Elections Department staff have the ability to update voter records to reflect the appropriate effective dates of registration and eligibility. Through the electronic pollbook technology deployed at polling locations throughout Collin County, staff can also update and transmit voter information after voting has begun when a voter is determined to be eligible to vote in the November 3 election.

Collin County voters should be confident that our Elections Department is working diligently to process these records and ensure that eligible voters are able to exercise their right to vote.

Voters who are concerned about their registration status are encouraged to verify their information before the **October 5, 2026, voter registration deadline**. Collin County voters can check their registration status through the Collin County Elections Department's voter registration search tool:

[Collin County Voter Registration Search](#)

Voters may also visit the Texas Secretary of State's voter information website at VoteTexas.gov or contact the Collin County Elections Department with questions about their registration status.

The Collin County Elections Department will continue working with the Texas Secretary of State's Office and its voter registration system vendor as these records are processed and will provide additional information as it becomes available.