

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Traci Curtis
First Name Middle Initial Last Name

Honoree's Job Title: Accounts Payable Technician

Department: County Auditor

Years of Service with the County: 23

Why the Honoree is receiving a GEM Award including dates:

Throughout the past year, Traci Curtis has consistently demonstrated the dedication, reliability, and professionalism that the GEM Award is intended to recognize. In addition to managing a high volume of daily Accounts Payable responsibilities, Traci is dependable in meeting deadlines, following issues through to completion, and handling the many details and unexpected problems that arise in the payment process. She approaches her work with patience, kindness, and a positive attitude, even when the workload is demanding or resolution requires repeated follow-up.

A particularly strong example occurred in 2026 when Star Local Media changed its name and its W-9 documentation no longer matched its billing information. For more than 60 days, Traci persistently worked with an unresponsive vendor that repeatedly submitted the same incorrect paperwork. Rather than allowing the issue to stall, she continued explaining the requirements, following up, and working through the problem until it was fully resolved. That persistence is representative of the care, ownership, and follow-through Traci brings to her work throughout the year and makes her highly deserving of GEM recognition.

Approved by elected official or department head on the 22nd day of 9, 20 26



Signature of Elected Official
Or Department Head

Robert D. Cone

Printed Name