

Collin County **Going the Extra Mile (GEM)** Recognition Form

Honoree's Name: Brittany Fern
First Name Last Name

Honoree's Job Title: Caseworker

Department: CSCD

Years of Service with the County: 1 year and 1 month

Why the Honoree is receiving a GEM Award including dates:

Brittany consistently demonstrates a strong commitment to teamwork and the success of the unit by offering assistance whenever needed, often without being asked. She routinely volunteers to cover partial or full open-duty assignments, ensuring the needs of the office are met. Brittany has been called upon numerous times by supervisors to train and mentor newly hired caseworkers. She has demonstrated casework responsibilities, shared effective organization strategies, and provided practical guidance on managing caseload requirements and deadlines. Demonstrating additional initiative, she created a Webex group for the caseworkers to improve communication, collaboration, and the sharing of information and ideas. This has strengthened the team and increased connectivity among staff, even when they are working from different office locations or from home. Brittany's initiative, leadership, and willingness to support others make her an invaluable asset to the department.

Approved by elected official or department head on the 23rd day of July, 2026.


Signature of Elected Official

Director
Printed Name Or Department Head