Collin County
Going the **E**xtra **M**ile (**GEM**) Recognition Form

Honoree's Name: Susan Bloodworth
First Name Middle Initial Last Name

Honoree's Job Title: Court Officer

Department: CSCD

Years of Service with the County: 8 years

Why the Honoree is receiving a GEM Award including dates:

Susan consistently demonstrates what it means to "Go the Extra Mile" through her willingness to help others, her responsiveness, and the positive attitude she brings to everything she does. Susan regularly goes above and beyond not only for her own team, but for employees throughout the department, as well as judges, court staff, clerks, bailiffs, and others she works with on a daily basis.

Susan is always willing to step in and assist when something needs to be handled, regardless of whether it falls within her assigned courts or responsibilities. If an officer or caseworker reaches out to her with a question or issue involving a case, Susan does not hesitate to help. Rather than simply redirecting the matter because it is outside of her assigned courts, she takes ownership of it and works to get it resolved.

One of Susan's greatest strengths is how quickly and efficiently she responds to these requests. She understands that many court-related matters are time-sensitive and makes it a priority to address them without unnecessary delay. She is also excellent about communicating throughout the process, keeping others informed of her progress and following through until the matter is resolved. Her dependability and responsiveness make her someone both department staff and court personnel know they can count on.

What stands out most, however, is the attitude Susan brings to helping others. No matter how busy she may be or who is asking for assistance, she is approachable, positive, and genuinely happy to help. She never makes someone feel as though they are inconveniencing her or that their request is "not her job." Her willingness to assist others comes naturally and is a consistent part of the way she works every day.

Susan's dedication, dependability, teamwork, and genuine willingness to help others are exactly what "Going the Extra Mile" is all about. Her efforts may not always be tied to one specific event or project, but the positive impact she makes through her everyday actions is felt throughout the department and by the many people she works with. Susan is someone others

can consistently rely on, and her continued willingness to go above and beyond is greatly appreciated.

Approved by elected official or department head on the 24th day of September ,20 26



Signature of Elected Official
Or Department Head

Leticia Gibbs
Printed Name