Collin County
Going the **E**xtra **M**ile (**GEM**) Recognition Form

Honoree's Name: Isabel (First Name) Middle Initial Velasquez (Last Name)

Honoree's Job Title: Treasury Administrator

Department: County Clerk Treasury

Years of Service with the County: 4 years

Why the Honoree is receiving a GEM Award including dates:

I would like to nominate Isabel Velasquez in recognition of her outstanding initiative, dedication, and problem-solving abilities while serving as the Treasury Administrator. During a period when the department has been operating short-staffed, Isabel has taken on challenging situations and finds solutions to complex problems. Due to a glitch in a bank software upgrade it was discovered that over three months of bank reconciliation has to be redone. Isabel spent countless hours analyzing and solving a bank reconciliation issue by working with the software vendor, IT, Tyler Technolgies and they Auditor's office to find the best solution. Her ability to manage competing priorities, navigate complex issues and maintain accuracy and attention to detail while continuously training personnel has been invaluable to the department.
Her initiative, reliability, resourcefulness and commitment to the success of her department are deserving of special recognition.
Her contributions have made a significant difference during a particularly challenging staffing period, and has demonstrated the type of teamwork and leadership that strengthens the entire organization. I am so proud to have an employee like Isabel on my team and the county is better for having her onboard as well.

Approved by elected official or department head on the 29th day of Sept. ,2026

Stacey Kemp
Signature of Elected Official
Or Department Head

Stacey Kemp
Printed Name