Collin County
Going the **E**xtra **M**ile (**GEM**) Recognition Form

Honoree's Name: Julie (First Name) | (Middle Initial) | Littrell (Last Name)

Honoree's Job Title: Program Coordinator

Department: County Clerk Court Collections

Years of Service with the County: 19 years

Why the Honoree is receiving a GEM Award including dates:

I would like to recognize and commend Julie Littrell for outstanding initiative and dedication in implementing new software upgrades to streamline processes in Collections. Due to her diligent efforts, Julie's department has seen improved communication, increased responsiveness, and enhanced overall outcomes for customers.

Julie spent countless hours testing and establishing the text messaging, email and unattended messages options as part of the collections process, thus, modernizing how her team engages with customers to deliver important information efficiently.

Julie lead her team to be recognized by the Governmental Collectors Association of Texas (GCAT) for Most Innovative Collections Department for their improved operational efficiency and producing measurable, positive outcomes for Collin County.

These upgrades have streamlined communication, enhanced accessibility for customers and directly contributed to improve collection results. I am so proud to have an employee like Julie on my team and the county is better for having her on-board as well. Great job!

Approved by elected official or department head on the 29th day of Sept ,2026

Stacey Kemp
Signature of Elected Official
Or Department Head

Stacey Kemp
Printed Name