

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Alicia Serrano
First Name Middle Initial Last Name

Honoree's Job Title: Supervision Officer

Department: Community Supervision and Corrections Department

Years of Service with the County: 6 years

Why the Honoree is receiving a GEM Award including dates:

Alicia consistently assists the department whenever there is a need. She signed up to help cover appointments on busy duty days multiple times throughout the last fiscal year and is normally one of the first officers to offer assistance. In December 2023, she assisted the indirect unit with writing motions and continues to do so to this day. Her assistance helped to ease some of the stress on her fellow peers due to the high volume of work they are required to complete. In March 2024, she played an integral role in creating guidelines for our new Immediate Sanction Court based on her knowledge from being involved in Drug Court. In May 2024, she agreed to be a representative of our department at a MAT presentation at the jail at the request of the previous director. She is deserving of a GEM award and I am honored to submit her name at this time.

Approved by elected official or department head on the 18th day of Sept, 2024



Signature of Elected Official
Or Department Head

Leticia Gibbs

Printed Name