

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Cecilia Avogaro
First Name Middle Initial Last Name

Honoree's Job Title: Functional Analyst

Department: Community Supervision and Corrections Department

Years of Service with the County: 18 years

Why the Honoree is receiving a GEM Award including dates:

Cecilia consistently goes above and beyond to assist when there is a need. Although she is the department's functional analyst, she also maintains a caseload of direct cases as well as pretrial diversion cases. She is always thorough in her explanations to staff regarding software upgrades, changes that need fixes, etc. and often has come up with work arounds for staff when the system was not effectively working. She has recently sent out over 100 transfer packets for the indirect unit since they are short-handed. Cecilia also volunteers to cover a monthly "duty day" although it is not a requirement of her job duties. She does an excellent job communicating with our IT Department and Tyler Technologies about fixes that are needed to the case management system. She has manually updated the system to make sure it is functional and accurate, including flags and warrants. Cecilia has been a tremendous asset to this department.

Approved by elected official or department head on the 18th day of Sept, 2024

Leticia Y. Gibbs
Signature of Elected Official
Or Department Head

Leticia Gibbs
Printed Name