Collin County
Going the **E**xtra **M**ile (**GEM**) Recognition Form

Honoree's Name: Yolan Williams
First Name Middle Initial Last Name

Honoree's Job Title: Court Officer

Department: CSCD

Years of Service with the County: 12 years

Why the Honoree is receiving a GEM Award including dates:

Court Officer Yolan Williams demonstrated initiative and dedication by volunteering, along with two coworkers, to develop and present a department-wide training on testimony preparation. In addition to her regular duties, she spent considerable time creating helpful training materials, including a slideshow, handouts, examples, and tip sheets to assist officers and caseworkers in preparing for court. Yolan approached this project with a high level of care and professionalism, taking it seriously and making it a priority to provide as much useful and relevant information as possible.

As part of this team effort, Yolan played a key role in both developing the content and presenting the training to the department. She delivered the material in a clear, organized, and engaging way, and her knowledge and experience were evident throughout. The information she provided was practical and will help staff feel more confident and prepared when testifying in court.

Feedback from supervisors and staff has been very positive, noting that the training was both helpful and informative. Many believe it will greatly improve employees' preparedness for court testimony.

Yolan's willingness to step up, contribute as part of a team, and put in extra time and effort reflects the spirit of the "Going the Extra Mile" award. Her hard work and contributions to this project are greatly appreciated and made a lasting positive impact on the department.

Approved by elected official or department head on the 27th day of March, 20 26

Leticia Y. Gibbs
Signature of Elected Official
Or Department Head

Leticia Y. Gibbs
Printed Name