Collin County
Going the **E**xtra **M**ile (**GEM**) Recognition Form

Honoree's Name: K e r i C r o w

Honoree's Job Title: Q u a l i t y C o n t r o l C l e r k

Department: D i s t r i c t C l e r k C r i m i n a l

Y ears of Service with the County: 1 5

Why the Honoree is receiving a GEM Award including dates:
Keri is an outstanding employee and a tremendous asset to the Criminal Department. She has been a valued member of the Criminal Division since December 2021 and has served in several important roles, including Court Clerk, Quality Control Clerk, and Grand Jury Intake Clerk.

When a position became available in Quality Control, and no other employee expressed interest in the position, Keri gladly volunteered to return to Quality Control. She understood the importance of this role and recognized the vital part it plays in ensuring the accuracy and quality of our division's daily work.

The Quality Control Clerk must be extremely detail-oriented, as this position serves as the final check of our work before it leaves the office. This includes identifying and correcting errors such as inaccurate criminal history reporting or improperly assessed fees. Keri takes this responsibility seriously and is diligent in reviewing our work, identifying discrepancies, and ensuring that any necessary corrections are made promptly.

In addition to her strong attention to detail and dedication to her responsibilities, Keri is consistently cheerful, dependable, and willing to assist wherever she is needed. When she has downtime, she is always willing to step in and provide additional support in other areas of the office.

Keri's experience, positive attitude, attention to detail, and willingness to take on whatever task is needed make her an invaluable member of the Criminal Division. Her commitment to supporting both her coworkers and the overall success of our department is greatly appreciated.

Approved by elected official or department head on the 30th day of September, 2026

Signature of Elected Official
Or Department Head

Michael Gould
Printed Name