

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Casey Reynolds
First Name Middle Initial Last Name

Honoree's Job Title: Facilities Systems Tech Coordinator

Department: Facilities

Years of Service with the County: 2 years

Why the Honoree is receiving a GEM Award including dates:

I would like to nominate Casey Reynolds for a GEM Award in recognition of his exceptional technical knowledge, problem-solving skills, and significant contribution to the department.

Last winter, we experienced ongoing issues with heating the lobby of the courthouse. As an initial solution, the heating boxes were placed on individual thermostats. Casey took the initiative to develop a more effective long-term solution by running new communication wiring to each of the boxes and programming them into a different JACE. Casey's expertise and ability to complete this work in-house prevented the need for costly programming and wiring modifications that could have cost the company tens of thousands of dollars. His efforts not only resulted in significant cost savings but also restored centralized control of the lobby heating units—something we had not had since 2014.

Casey's technical knowledge, initiative, and ability to find cost-effective solutions have had a direct and lasting benefit to the company. His work on this project is an excellent example of going above and beyond to improve building operations while saving the company substantial resources.

Approved by elected official or department head on the September day of 4th, 20 26



Signature of Elected Official
Or Department Head

Luis Palma, Director of Facilities

Printed Name