

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Ummahane Kagajwala

Honoree's Job Title: Nutritionist

Department: WIC

Years of Service with the County: 1 Year

Why the Honoree is receiving a GEM Award:

Ummahane consistently demonstrates excellence in her role as a Nutritionist by ensuring the clinic operates smoothly and that families receive timely, compassionate, and high-quality services. She exemplifies teamwork by actively supporting staff between her appointments and readily stepping in to assist families who require additional time or complex services. Ummahane makes it a priority to follow-up with no-show appointments and offers families the option to complete their visit virtually by phone. This proactive practice supports families who face challenges attending in person and is especially valuable given the limited availability of appointments. She is efficient throughout her work which includes processing of formula changes and food package adjustments in a timely manner to ensure families receive essential benefits without delay. Ummahane brings positive, uplifting energy to the clinic each day which creates a welcoming environment for both staff and patients. Through her initiative, hard work, and dedication to serving families, Ummahane embodies the qualities of an exceptional worker and is truly deserving of this award.

Approved by elected official or department head on the 7 day of August 2026



Signature of Elected Official or Department Head