

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Jeff Springfield
First Name Middle Initial Last Name

Honoree's Job Title: CISO

Department: IT

Years of Service with the County: 19

Why the Honoree is receiving a GEM Award including dates: Jeff has always put the County first in his years of service. Beside helping us get through Ransomware in 2018 he managed to move to quickly to our CISO in FY2020. His knowledge of the County's technology environment played a big roll in this move. Since FY20 – FY26 he has improved the Cyber Security landscape 100% with implementing necessary cyber tools for software, polices, county wide education, building qualified cyber employees and may other areas. Jeff has learned on his own to utilize an IT tool, Elastic, to help monitor millions of logs produced by county software & hardware systems to watch for cyber threats. In FY26 he has built dashboards for executive level to check our risk daily. This allows IT managers to keep our technical environments compliant.

In FY26 Jeff has been more engaged in helping other divisions of IT and he is excellent on handling outage issues, special the tough ones. Since the IT staff is moving more to remote working Jeff also developed the ability for our IT managers to monitor their IT staff online activity.

This year he has put a lot of effort in the AI requirements for the County. He incorporated AI into the annual employee training, assisted with AI policies and required procurement documents. He and his team provided excellent diagrams without any request from me. He assisted me in updating the Commissioners Court regarding cyber threats in executive session. I contribute Jeff's knowledge and the safety of the County's technical environment to his excellent commitment and dedication to his job.

Approved by elected official or department head on the

20 day of 8, 2026

Caren R. Skipworth

Signature of Elected Official
Or Department Head

Caren Skipworth

Printed Name