

Collin County Going the **Extra Mile (GEM)** Recognition Form

Honoree's Name: Matt Hiserote

Honoree's Job Title: Network Engineer

Department: Information Technology

Years of Service with the County:

Why the Honoree is receiving a GEM Award including dates:

Matt has been extremely responsive to the demands placed on his position by the current construction projects. The general contractor, Christman has been very lax at providing advance notice of schedules causing Matt to have to alter his planned activities while attempting to accommodate ad hoc demands.

Matt has repeatedly met the request and delivered the required information in order to help the contractor meet the deadlines we have with the ARPA projects.

Additionally, Matt, in conjunction with other members of the Infrastructure team, has had to prove to the general contractor that issues with implemented systems and technology are not due to Collin County infrastructure but rather with the implementation methodology used for the equipment. He has also had to redo some aspects of the configuration work due to the vendor mis-assigning the port assignments and has had to alter the VLAN configurations.

Approved by elected official or department head on the 8th day of Sep , 20 26

Caren R. Skipworth

Signature of Elected Official
or Department Head

Printed Name