

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Aaron O'Brien

Honoree's Job Title: Senior System Analyst/Programmer

Department: Information Technology

Years of Service with the County: 18 Years

Why the Honoree is receiving a GEM Award including dates:

Aaron has stepped up and has gone beyond expectations in maintaining Munis and Energov, performing upgrades and handling all the tickets with Tyler which is not an easy task especially with all the challenges dealing with the vendor. And apart from maintaining the on-premise Munis, he has certain goals set for Munis going to cloud in November and tries his best to reach them. Also, he has taken upon himself to be available around the clock 24/7, and holidays whenever he was needed to address any issues with Tyler or Peoplesoft to get things resolved.

Approved by elected official or department head on this 30 day of Sept, 2024

Caren R. Skipworth
Signature of Elected Official
or Department Head

Caren R. Skipworth
Printed Name