

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Estella Almendez
First Name Middle Initial Last Name

Honoree's Job Title: IT Program Manager

Department: Information Technology

Years of Service with the County: 25

Why the Honoree is receiving a GEM Award including dates:

Estella has done a remarkable job of executing the vision of what a Program Manager should be. She has taken full ownership of administration of the Munis, EnerGov, Tyler Payments, and Tyler Cashiering ecosystem - designating herself as the central point of contact for users, our internal support teams, and the vendor.

This year Estella was tasked not only with getting EnerGov live, but also tracking vendor remediation efforts for four integrated applications, overseeing upgrades to those applications, and preparing to take the entire ecosystem into the Cloud.

On several occasions throughout the year, she has engaged with vendors outside of normal business hours to ensure normal business operations when users return to work.

Further, she assisted with the training and development of a new Functional Analyst in one of her stakeholder departments.

Estella's leadership has been critical to success in the development of the ERP program and deserves recognition.

Approved by elected official or department head on the 12 day of Sep, 20 24

Caren R. Skipworth

Signature of Elected Official
Or Department Head

Caren R Skipworth

Printed Name