

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Randy Paty

Honoree's Job Title: Security Analyst

Department: IT

Years of Service with the County: 11

Why the Honoree is receiving a GEM Award, including dates:

Randy has exemplified how embracing automation can drive significant improvement in a lean IT department. He recognized its potential to enhance productivity and adopted it wholeheartedly, integrating automation into his daily work. His approach serves as a model for how other employees can embrace new tools and methods to streamline processes and improve outcomes.

Through automating the auditing of systems and county workstations with PowerShell, he improved security, added consistency to the deployed systems and reduced rework. It also significantly decreased the time spent checking systems and added accountability to the process. Randy's work has benefited the county by catching systems with issues before deployment and reducing the turnaround time to a matter of hours for hundreds of systems. By extending this process to Operations this summer, he decreased the amount of rework they and security undertook by validating every system being deployed.

Randy also stepped up and automated updating the scanning software/drivers during the Munis upgrade on July 14th and then again on August 21st. In the past, this was a manual process requiring Operations to touch each computer needing the update. However, with Randy automating this process through the available tools, it became a simple process that saved many work hours and freed people up to work on other projects or tasks.

These are just a few examples of Randy's willingness to embrace automation, which demonstrates a forward-thinking mindset that we hope to inspire in all teams. His contributions highlight how innovation, when accepted and strategically applied, can result in significant gains for the entire department. For his efforts to drive meaningful change and set an example for others, Randy is a deserving candidate for the Gem Award.

Approved by elected official or department head on this 12 day of Sep, 2024

Caren R. Skipworth

Signature of Elected Official
or Department Head

Caren R Skipworth
Printed Name