Collin County
Going the **E**xtra **M**ile (**GEM**) Recognition Form

Honoree's Name: Alex (First Name) _____ (Middle Initial) Cobos (Last Name)

Honoree's Job Title: Legal Clerk

Department: Justice of the Peace Pct. #2

Years of Service with the County: _____

Why the Honoree is receiving a GEM Award including dates:

During a challenging interaction at the counter, a customer's associate repeatedly interrupted Alex while recording the exchange. Despite these circumstances, Alex maintained a composed and professional demeanor, refraining from raising her voice. She continued to clearly and thoroughly explain the available options, demonstrating consistent respect and professionalism throughout the interaction.

Alex is highly effective in assisting Spanish-speaking defendants. She ensures that they fully understand their options by clearly explaining all information and its implications. Her ability to communicate effectively helps promote clarity and informed decision-making.

Approved by elected official or department head on the April day of 1 ,20 26

Ellen Kinnebrew
Signature of Elected Official
Or Department Head

Ellen Kinnebrew
Printed Name