

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Cynthia Smith
First Name Middle Initial Last Name

Honoree's Job Title: Juvenile Probation Officer - Treatment Court Unit

Department: Juvenile Probation

Years of Service with the County: 8

Why the Honoree is receiving a GEM Award including dates:

I would like to nominate Mrs. Cynthia Smith for a GEMS Award in recognition of her dedication to her families and transition into the Drug Court Officer role.

When the Drug Court Officer position became available, Mrs. Smith was actively managing the Mental Health Court caseload. Though experienced with participants facing mental health challenges, she accepted the role of managing this caseload. As she transitioned into her new role, while continuing to manage her Mental Health Court caseload, she did so with ease, professionalism, and commitment.

Although she is scheduled to attend formal Drug Court training in July, she has remained focused on supporting our youth and maintaining continuity of care. She has demonstrated resourcefulness, good judgment, and a strong understanding of the Drug Court expectations. Her ability to **manage both caseloads** without compromising the quality of care speaks volumes about her.

Additionally, her communication with the Court and attorneys has been invaluable. She is proactive, thorough, and professional, ensuring that team member are up to date and informed decisions can be made.

Mrs. Smith has shown what "Going the Extra Mile." should look like. Her leadership, adaptability, and commitment to the success of our families make her deserving of this award.

Thank you for your consideration.

Approved by elected official or department head on the 25 day of Feb., 20 26



CYNTHIA GORE

Signature of Elected Official
Or Department Head

Cynthia Porter Gore

Printed Name