

Collin County Going the **Extra Mile (GEM)** Recognition Form

Honoree's Name: Lisa Marie Batts

Honoree's Job Title: Buyer I

Department: Purchasing

Years of Service with the County: <1

Why the Honoree is receiving a GEM Award including dates:

Lisa Marie is relatively new to her role as a Buyer I and also new to Purchasing and to the County. Regardless, she has demonstrated during her time here the spirit of the GEM award, and deserves to be recognized for her excellence in service.

Lisa Marie has received praise from other departments for her noteworthy achievements. A recent example, she was working on a typical renewal for one of her departments. After completing the project, her department contact let us know that she did some additional digging on a renewal issue and has saved me some time researching the various additions made in the last year and communicating to the vendor. Lisa Marie has also received additional praise in April 2024 from this department for her diligent work and negotiation skills, continuously working with a vendor to have them honor past billing practices to allow the department the time to work some unexpected changes into their budget.

Lisa Marie steps up, takes responsibility and works diligently to complete her tasks and to complete them correctly. She has recently had some new experiences while working on her regular requisitions. While some of the new information was unknown to her, she didn't miss a beat, immediately using her best customer service skills to help the internal customer, and to solve logistics issues with our vendors.

Approved by elected official or department head on the ¹² _____ day of September, 2024

DocuSigned by:

Michelle Charnoski

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Signature of Elected Official
or Department Head

Michelle Charnoski, NIGP-CPP, CPPB

Purchasing Agent

Printed Name