

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Chris Gann
First Name Middle Initial Last Name

Honoree's Job Title: Lieutenant

Department: Sheriff's Office - Detention

Years of Service with the County: 27

Why the Honoree is receiving a GEM Award including dates:

Lieutenant Gann's uncanny ability to speak directly with service representatives and convey user issues/concerns to software engineers was instrumental to our successful transition from a physical server-based product to a cloud based server known a Software As A Solution (SAAS). After many past upgrades resulted in system errors and degraded performance, Lieutenant Gann dedicated many hours, outside of his normal work day, to testing the SAAS system prior to its implementation and ensured a seamless transition. He was heavily involved in other technology improvements as we changed vendors for commissary. Integrating new computer software/hardware into our existing facility could have been disastrous had it not been for his ability to speak the same language. Lieutenant Gann's abilities to translate our operational needs into software improvements through the vendor was vital. Because of his efforts we were able to transition without a significant negative financial impact on jail operations and the county. While his role in these capacities are invaluable, what sets him apart from others and makes him worthy of a GEM Award is he accomplishes all of this in the background, often after normal work hours, and outside of his assigned duties. His efforts benefit others, are of the highest quality, and are assignments he never takes credit for.

Approved by elected official or department head on the 10th day of Sept, 2026

Jim Skinner
Signature of Elected Official
Or Department Head

Jim Skinner, Sheriff
Printed Name