

# Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Erin Whitfield  
First Name Middle Initial Last Name

Honoree's Job Title: Assistant Communications Supervisor

Department: Sheriff's Office - Dispatch

Years of Service with the County: 25 years 9 months

Why the Honoree is receiving a GEM Award including dates:

On or about March 1, 2026 Collin County Sheriff's Office Assistant Communications Supervisor Erin Whitfield was on duty and received a 911 call from a citizen who was traveling to their family members residence who was experiencing a medical emergency. The citizen advised that Erin Whitfield remained calm, coached them to remain calm, and was able to collect the important information in a timely manner. Erin Whitfield contacted the family member experiencing the medical emergency and coordinated emergency services for them. Erin Whitfield made contact with the citizen who originated the 911 call and informed them that she had spoken with the family member and that it was okay to slow down and to drive safely.

The citizen reached out to local law enforcement to commend Assistant Communications Supervisor Erin Whitfield for her efforts, professionalism, and empathy towards their family during a very scary moment for them.

Approved by elected official or department head on the 10th day of Mar, 2026

Jim Skinner  
Signature of Elected Official  
Or Department Head

Jim Skinner, Sheriff  
Printed Name