

# Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Jessica Pond  
First Name Middle Initial Last Name

Honoree's Job Title: Sergeant

Department: Sheriff's Office

Years of Service with the County: 20

Why the Honoree is receiving a GEM Award including dates:

In addition to her community outreach and Public Information Officer responsibilities, Sgt. Pond has taken on the critical responsibility of coordinating and disseminating agency-wide policy updates and directives from the Sheriff to all CCSO staff. This complex and time-intensive process requires coordination with the County IT Department, supervisors across the Operations, Detention, and Support Services bureaus, as well as collaboration with the Sheriff, Chief Deputy, and Legal Advisor to ensure all communications are accurate and meet agency expectations. Sgt. Pond also manages the electronic acknowledgment process, monitoring compliance and following up with supervisors to ensure all personnel review and understand policy updates.

Sgt. Pond has assumed these additional responsibilities with professionalism, efficiency, and a consistently positive attitude that reflects her commitment to public service and the mission of the Collin County Sheriff's Office. Her willingness to go above and beyond in support of both the agency and county employees makes her exceptionally worthy of recognition through the Going the Extra Mile program.

Approved by elected official or department head on the 12 day of May, 2026

  
Signature of Elected Official  
Or Department Head

Jim Skinner, Sheriff  
Printed Name