

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Jess Christensen
First Name Middle Initial Last Name

Honoree's Job Title: Captain

Department: Sheriff's Office - Detention Bureau

Years of Service with the County: 18

Why the Honoree is receiving a GEM Award including dates:

Captain Jess Christensen worked directly with National Institute of Corrections, and a collaborative team, for approximately four months researching the daily operations of the detention facility for inefficiencies to correct, assignment of resources, tasks to complete, and to identify the needs for current or future staff if necessary.

Captain Christensen's assignment was "Night Platoon" during a majority of the Staffing Analysis training and adjusted his professional and personal schedule to attend the training sessions during "business hours" while still supervising his assigned platoon at night.

Captain Christensen identified mandatory "hard post" assignments that require a full time employee for the current detention facility and for the booking/orientation expansion building with his collaborative team. Captain Christensen further conducted equations, with the collaborative team, to reflect the Relief Factor of detention officers working in the detention facility.

The efforts of Captain Christensen, and the collaborative teams findings were presented in the FY 2025 Budget Workshop aiding in additional staff for the detention expansion.

Approved by elected official or department head on the 10th day of Oct, 20 24


Signature of Elected Official
Or Department Head

Jim Skinner
Printed Name