Collin County
Going the **E**xtra **M**ile (**GEM**) Recognition Form

Honoree's Name: Lucio (First Name) | (Middle Initial) | Romero (Last Name)

Honoree's Job Title: Detention Officer

Department: Housing

Years of Service with the County: 2 Years

Why the Honoree is receiving a GEM Award including dates:

JCC received an email from Parole regarding Officer Romero's assistance with providing paperwork to a client and explaining the information contained within the documents. The client was unable to read or fully understand the paperwork, making it especially important that the information be clearly explained to him.

Because this was a non-contact visit, it presented an additional challenge for the Parole Officer in communicating the details of the paperwork to the client. Officer Romero took time out of his day to sit down with both the Parole Officer and the client to assist with explaining the information and ensuring that the client understood what was being presented to him.

Officer Romero demonstrated patience, professionalism, and a willingness to go above and beyond to assist both the client and his fellow staff member. His actions helped ensure that the client received and understood important information despite the challenges presented by the circumstances.

Approved by elected official or department head on the 13th day of Oct. ,2026

Jim Skinner

Signature of Elected Official
Or Department Head

Jim Skinner, Sheriff

Printed Name