

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Dianne Shumway
First Name Middle Initial Last Name

Honoree's Job Title: Accounting Tech

Department: Tax Office

Years of Service with the County: 30

Why the Honoree is receiving a GEM Award including dates:

Dianne worked with our Property Tax software vendor (Spindlemedia) to automate an accounting process that we had been doing manually. Daily VIT collections were being entered into our accounting system manually. Dianne questioned why we weren't automatically interfacing those collections like we do with other property tax collections. She contacted Spindlemedia, worked with them through the multi-step process of getting that implemented, and trained our Accounting Clerks with the new process.

Dianne initiated this improvement on her own initiative. She was not asked to work on this enhancement to improve the process. She saw an area in her department that could be made more efficient and proceeded to make it a reality. Thank you, Dianne, for a job well done!

Approved by elected official or department head on the 30th day of Aug, 2024

Kenneth L. Maun
Signature of Elected Official
Or Department Head

Kenneth L. Maun
Printed Name