

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Maria I Medina
First Name Middle Initial Last Name

Honoree's Job Title: Title Specialist I

Department: Tax Office - Frisco location

Years of Service with the County: 5 years in 11/2024

Why the Honoree is receiving a GEM Award including dates:

In July 2024, the Frisco Tax Office was short staffed and needed immediate assistance to serve our taxpayers. Maria was asked to switch offices from Plano to Frisco on short notice. She accepted and began working in the Frisco office July 15, 2024. Maria has been an invaluable asset to our office since her first day here. She is professional, courteous and bilingual. Maria knows titles and registration and was able to provide expert customer service immediately. She is also trained in property tax collections and is able to take property tax payments. She positively impacted our customer's experience at the Frisco location.

To uproot herself from the office where she knew everyone and had friends to a different office was commendable and we appreciate her!

Approved by elected official or department head on the 26th day of sept, 2024

Kenneth L. Mann
Signature of Elected Official
Or Department Head

Kenneth L. Mann
Printed Name