

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Gala Woods

Honoree's Job Title: Title Specialist II

Department: Tax

Years of Service with the County: 6_____

Why the Honoree is receiving a GEM Award including dates:

I would like to nominate Gala Woods for a Going the Extra Mile (GEM) Award. Gala consistently performs her daily responsibilities with a level of dedication and initiative that far exceeds expectations. She is the kind of employee who doesn't wait to be asked—she simply sees what needs to be done and takes action. One of

Gala's greatest strengths is her willingness to help wherever she is needed. Whenever customer wait times begin to increase, she immediately jumps on the counter to assist without hesitation or direction. She recognizes the needs of both our customers and our office and responds proactively. Whenever I ask our TSII's

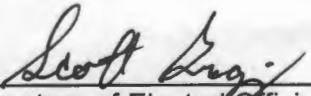
to complete a task, Gala is almost always the first to step up and ensure it gets done. She is dependable, self-motivated, and takes pride in supporting the team. A recent example perfectly illustrates her commitment to going above and beyond. Gala stopped by my office to let me know she was locating paperwork for some voids

she needed to complete. I mentioned that I also had several voids I needed to work on but simply hadn't found the time. She told me she already had several of the boxes out and would leave them accessible to make it easier for me later. A short time later, Gala returned to my office with nearly my entire list of voids completed

and organized. Without me asking, she had taken the list from my desk, located all of the necessary paperwork, made the required copies, attached everything to my list, and returned all of the files and boxes to their proper places. All I had to do was review and sign the documents. I was genuinely surprised and incredibly appreciative because she saved me a significant amount of time, and I never expected her to take that extra step.

Gala is truly an asset to our management team. She accepts direction from upper management with professionalism, respect, and a positive attitude. Even if she has a different perspective, she remains supportive and respectful of decisions made. She is someone I can always depend on to have my back, help wherever needed, and contribute to the success of our office. Gala's work ethic, initiative, teamwork, and willingness to consistently go above and beyond make her exceptionally deserving of the Going the Extra Mile (GEM) Award. She exemplifies what this award represents, and I cannot think of anyone more deserving of this recognition.

Approved by elected official or department head on the 3rd day of September, 2026



Signature of Elected Official
or Department Head

SCOTT GREIG

Printed Name