

Collin County Going the Extra Mile (GEM) Recognition Form

Honoree's Name: Paola Retana Martinez
First Name Middle Initial Last Name

Honoree's Job Title: Title Specialist II

Department: Collin County TAC Office

Years of Service with the County: 10

Why the Honoree is receiving a GEM Award including dates:

Paola demonstrated extraordinary dedication during the relocation of the Frisco Tax Office. She committed herself fully to the demanding physical labor required to pack, move and reset the office. Paola worked tirelessly to keep the project on track, lifting, organizing and arranging supplies and equipment with an eye for efficiency and service. She went beyond simply moving items; she ensured that each room's materials were set up in ways that improve workflows and created a more organized environment for staff and taxpayers. Her focus on detail and willingness to push through long, physically demanding days set the tone for the small team that was there throughout the week of the move. Thanks to her commitment and determination, the office was ready on schedule, with workstations arranged and running smoothly. Paola's efforts exemplifies what "Going the Extra Mile" is all about.

Approved by elected official or department head on the 30th day of Sept, 2025

Scott Grigg
Signature of Elected Official
Or Department Head

SCOTT GRIGG
Printed Name