COVID-19 Testing for Uninsured Collin County Residents
FAQ – General Public

1. **What is covered by this program?** Collin County will cover testing and physical evaluation for COVID-2019 for uninsured, Collin County residents.

2. **What are eligible testing and services?** Eligible services include FDA approved COVID-19 testing and medical evaluation, including an office visit.

3. **Is the medicine prescribed by this doctor also covered?** No, only the office visit, evaluation, and COVID-19 test are covered. If the doctor gives you a prescription to help with your symptoms, you will fill and pay for the prescription at your local pharmacy.

4. **Do I need to make an appointment?** Please reach out to a doctor of your choosing for their scheduling process. At this time, the providers below have agreed to partner with Collin County to provide COVID-19 testing to uninsured residents of Collin County:

   - PrimaCare Urgent Care: www.pmc.nextcare.com ; 1-855-750-2544

   - CommunityMed Urgent Care: https://communitymedcare.com/collin-covid/ ; 972-808-6761

   - Heal 360 Primary Care: www.heal360.com ; 972-226-8900

   - Prime Choice Family Clinic & Urgent Care : https://primechoiceuc.com/ ; 214-550-0911

   - ABC Pediatrics : https://www.abcpediatrics-mckinney.com/ ; 972-569-9904

   - WellHealth : http://covid19.wellhealthdfw.com/ ; 469-789-2595

   - Willowbend Health & Wellness : https://willowbendhealthandwellness.com/contact/ ; 469-361-4000

5. **Will I be billed?** Uninsured Collin County residents will not be billed for eligible COVID-19 testing and services. All other medical services may be subject to billing.

6. **How often can I receive testing under this program?** Individuals must wait at least 14 calendar days from the date of their last COVID-19 test before submitting another application for COVID-testing.

7. **Am I eligible for this service if I am underinsured or I have insurance but cannot afford the deductible?** No. Only uninsured Collin County residents are eligible. Please check with your insurance provider. Congress has waived all deductibles for COVID testing.

8. **Are children eligible for free testing?** Uninsured Collin County residents of all ages are eligible for this program.

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9. **Where can I be tested?** If you are an uninsured Collin County resident, please contact local area medical providers and ask if they are participating in Collin County's uninsured COVID-19 testing program. At this time, the following providers have agreed to partner with Collin County to provide COVID-19 testing to uninsured residents of Collin County:

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- ABC Pediatrics : https://www.abcpediatrics-mckinney.com/ ; 972-569-9904
- WellHealth : http://covid19.wellhealthdfw.com/ ; 469-789-2595
- Willowbend Health & Wellness : https://willowbendhealthandwellness.com/contact/ ; 469-361-4000

10. **I am not able to print the uninsured testing application form. Where can I get a paper copy?** When you schedule an appointment with a healthcare provider for COVID-19 testing as part of this Collin County program, please ask if they have this form available for you in their office or if they have an electronic check in process.