COVID-19 Testing for Uninsured Collin County Residents
FAQ – General Public

1. **What is covered by this program?** Collin County will cover testing and physical evaluation for COVID-2019 for uninsured, Collin County residents.

2. **What are eligible testing and services?** Eligible services include FDA approved COVID-19 testing and medical evaluation, including an office visit.

3. **Is the medicine prescribed by this doctor also covered?** No, only the office visit, evaluation, and COVID-19 test are covered. If the doctor gives you a prescription to help with your symptoms, you will fill and pay for the prescription at your local pharmacy.

4. **Do I need to make an appointment?** Please reach out to a doctor of your choosing for their scheduling process. At this time, the providers below have agreed to partner with Collin County to provide COVID-19 testing to uninsured residents of Collin County:
   - PrimaCare Urgent Care: [www.pmc.nextcare.com](http://www.pmc.nextcare.com) ; 1-855-750-2544
   - CommunityMed Urgent Care: [https://communitymedcare.com/collin-covid/](https://communitymedcare.com/collin-covid/) ; 972-808-6761
   - Heal 360 Primary Care: [www.heal360.com](http://www.heal360.com) ; 972-226-8900
   - Prime Choice Family Clinic & Urgent Care : [https://primechoiceuc.com/](https://primechoiceuc.com/) ; 214-550-0911
   - ABC Pediatrics : [https://www.abcpediatrics-mckinney.com/](https://www.abcpediatrics-mckinney.com/) ; 972-569-9904
   - Willowbend Health & Wellness : [https://willowbendhealthandwellness.com/contact/](https://willowbendhealthandwellness.com/contact/) ; 469-361-4000

5. **Will I be billed?** Uninsured Collin County residents will not be billed for eligible COVID-19 testing and services. All other medical services may be subject to billing.

6. **How often can I receive testing under this program?** Individuals must wait at least 20 calendar days from the date of their last COVID-19 test before submitting another application for COVID-testing.

7. **Where can I be tested?** If you are an uninsured Collin County resident, please contact local area medical providers and ask if they are participating in Collin County’s
uninsured COVID-19 testing program. At this time, the following providers have agreed to partner with Collin County to provide COVID-19 testing to uninsured residents of Collin County:

- PrimaCare Urgent Care: [www.pmc.nextcare.com](http://www.pmc.nextcare.com); 1-855-750-2544
- CommunityMed Urgent Care: [https://communitymedcare.com/collin-covid/](https://communitymedcare.com/collin-covid/); 972-808-6761
- Heal 360 Primary Care: [www.heal360.com](http://www.heal360.com); 972-226-8900
- Prime Choice Family Clinic & Urgent Care: [https://primechoiceuc.com/](https://primechoiceuc.com/); 214-550-0911
- Willowbend Health & Wellness: [https://willowbendhealthandwellness.com/contact/](https://willowbendhealthandwellness.com/contact/); 469-361-4000

8. **Am I eligible for this service if I am underinsured or I have insurance but cannot afford the deductible?** No. Only uninsured Collin County residents are eligible. Please check with your insurance provider. Congress has waived all deductibles for COVID testing.

9. **Are children eligible for free testing?** Uninsured Collin County residents of all ages are eligible for this program.

10. **I am not able to print this form. Where can I get a paper copy?** When you schedule an appointment with a healthcare provider for COVID-19 testing as part of this Collin County program, please ask if they have this form available for you in their office or if they have an electronic check in process.