



## **COVID-19 Testing for Uninsured Collin County Residents FAQ – Doctors and Clinics**

- 1. What is the eligibility criteria for doctors and clinics to bill Collin County for providing COVID-19 testing services?**
  - The patient must be a Collin County resident;
  - The patient must be uninsured and not covered by any private or public health insurance policy;
  - The patient must completely fill out, initial, and sign the “Collin County Health Care Services 2019 Novel Coronavirus (COVID-19) Testing Application” form;
  - The patient must receive an FDA approved COVID-19 test;
  - The doctor or clinic staff must fill out the bottom portion of the form indicating the test date, type of test received, and amount billed to the county; and
  - The doctor or clinic must fax the patient’s superbill along with their completed testing application form to 972-547-7268.
  
- 2. Who determines the patient’s eligibility?** The provider (or their staff) is responsible for verifying the patient is a Collin County resident and that the patient has certified their status of being medically uninsured on their form.
  
- 3. If a patient gets COVID-19 testing and evaluation and it is determined that the patient did not meet the County’s eligibility criteria, who is financially responsible for payment of the patient’s services?** The doctor or healthcare facility will not be reimbursed by Collin County if the patient does not meet the criteria for this program. The patient (or their parent/guardian if a minor) is responsible for any ineligible services rendered to the patient.
  
- 4. My patient does not have a valid ID, how do I confirm residence?** Call our Indigent Program at 972-548-4702 to discuss acceptable options for confirming residency.
  
- 5. Is Collin County also providing testing supplies and personal protective equipment (PPE)?** No, at this time, the County is only reimbursing for services to healthcare providers who have the capacity for testing (i.e. have enough PPE and testing supplies to provide COVID-19 testing to the public). No supplies, personnel, or PPE will be provided.
  
- 6. Which COVID-19 tests are eligible for reimbursement?** Currently, only FDA approved PCR tests (nasal or oral) are approved for reimbursement for the County’s program.
  
- 7. How long will it take to be reimbursed?** Reimbursement for services rendered can take up to 6 weeks.

8. **How do I report the patient's test results to the County?** Please report all test results to Collin County Epidemiology by faxing the following information to 972-548-4436:
- Negative cases: Report a line list of results stating each patients' first and last name, date of birth, test type (PCR), specimen collection date, test result (negative), and if they were part of the Collin County Indigent testing program
  - Positive cases: For each case, the clinic's cover sheet, patient demographics, the lab report, and indigent testing application (if applicable) will need to be reported.
9. **I (or my clinic) would like to participate in the County's COVID-19 testing program and have questions, who can I call?** Please contact our Indigent Program at 972-548-4702 during normal business hours.